

# FREQUENTLY ASKED QUESTIONS (FAQ)

## North Shore Online Learning

Key Questions:

- [Are classes online 12-13th June?](#)
- [Are classes online for the rest of Term 2?](#)
- [Accessing booklets](#)
- [Submitting homework](#)
- [Early Bird Discount for Term 3](#)
- [Selective High Exam \(SHE\) Program - Extended lessons?](#)

### **Q1. Are classes online, or face to face for week 7 (12-13/06)?**

**A:** *The safety and wellbeing of your children is our priority. Due to the uncertainties surrounding the restrictions and what conditions will be enforced, we will continue to offer ONLINE SERVICES for Week 7 lesson on Friday, 11 June & Saturday & Sunday, 12 & 13 June 2021. (Our College will be closed for face-to-face learning.)*

### **Q2. Will week 8 resume face to face?**

**A:** *Due to the uncertainties of evolving restrictions in Victoria, we are unable to provide a definite answer and will update via email and text messages when more information becomes available to us.*

### **Q3. How do I get the booklets?**

**A:** *Booklets are accessible via the North Shore Student Area (student portal):*

1. LOGIN (<https://www.north-shore.com.au/login/>)
2. "North Shore Online" (grey button located at top of your screen)
3. Download (pdf file)

## Q4. I don't have a printer. What should I do?

**A:** You may collect Week 6 & Week 7 students booklets from our Campuses.

See below Schedule of collection times:

<b>Principal (Box Hill) Campus</b> 50 Rutland Road, Box Hill	<b>11 June</b> Friday 2.30pm – 5.30pm
	<b>12 June</b> Saturday 10.30am – 2.30pm
<b>Bundoora</b> 53 Balmoral Ave, Bundoora	<b>12 June</b> Saturday 9am - 11am
<b>Burwood Campus</b> 120 Eley Rd, Burwood East	<b>12 June</b> Saturday 8:30am – 10:30am
<b>Dandenong Campus</b> 3 Callaghan St, Noble Park	<b>12 June</b> Saturday 8.30am - 10.30am
<b>Footscray Campus</b> 1 Kinnear St, Footscray	<b>13 June</b> Sunday 8:30am – 10:30am
<b>Hawthorn Campus</b> 26 Burgess St, Hawthorn	<b>12 June</b> Saturday 10am - 12pm
<b>Springvale Campus</b> 88 Rosebank Ave, Clayton South	<b>13 June</b> Sunday 8:30am – 10:30am

**If you are collecting in-person, you MUST contact your Campus Director via text message.**

**Campus Director contact details:**

- **Bundoora:** Sarah 0406 650 722
  - **Burwood:** Kenneth 0409 635 011 / 0403 342 125
  - **Dandenong:** Chuan 0411 351 328
  - **Hawthorn:** Sherman 0475 904 180
  - **Footscray:** Kenneth 0409 635 011 / 0403 342 125
  - **Springvale:** Chuan 0477 194 225
  - **Principal Campus (Box Hill):** 03-9898 9880 / 0403 342 125
- e: [victeachers@north-shore.com.au](mailto:victeachers@north-shore.com.au)

### **Q5. Can you post out the materials to me?**

**A:** Postal services are not available during this period.

You may download from our student portal or self-collect from our Campuses ([refer to Q4 for Collection Schedule](#)).

### **Q6. When/ where do I submit my homework?**

**A:** Week 5 & Week 6 of Term 2 homework can be submitted online via our student portal.

1. LOGIN (<https://www.north-shore.com.au/login/>)
2. "Homework Portal" (grey button located at top of your screen)
3. Scan/ screenshot images and upload

### **Q7. When will the Early Bird Discount end?**

**A:** Early Bird Discount end date has been extended to **30 June**.

Email and text messages will be sent to update and remind you in the coming period. If you changed your contact details (such as mobile or email), please contact [victoria@north-shore.com.au](mailto:victoria@north-shore.com.au) to update us.

### **Q8. Selective High Exam (SHE) Program - will there be added lessons?**

**A:** We are aware that the Selective High Exam has been extended to a later date. We are exploring the possibility of providing more classes to assist our students continue to learn and keep up with the momentum to excel in the exam. We will provide update soon.